

1. BACKGROUND

This policy provides the technical and administrative framework for management of Trade Wastes by GWMWater.

2. DEFINITION

Trade Waste is the liquid waste generated from any industry, business, trade or manufacturing process and discharged to GWMWater's sewers. It does not include domestic wastewater.

Domestic wastewater is the water borne waste derived from human origin comprising faecal matter, urine and liquid household waste from water closet pans, sinks, baths, basins and similar fixtures designed for use in private dwellings.

3. POLICY OBJECTIVES

GWMWater aims to provide wastewater services, including trade wastes, to its customers through a commitment to managing the environment we work in.

Controlled receipt of trade waste shall be managed to satisfy the following objectives:

- a) Ensure waste minimisation principles are practiced by all trade waste dischargers;
- b) Protect the safety of operations and maintenance personnel;
- c) Ensure that no adverse impact on the infrastructure nor operation of the sewerage system occurs;
- d) Ensure that waste received is not significantly inhibitory or toxic to the processes in use at the treatment plants;
- e) Ensure that waste received does not limit the potential for reuse of effluent or biosolids;
- f) Protect the receiving environment by ensuring that the quality of effluent and biosolids from GWMWater's treatment plants conform to criteria prescribed by regulatory authorities; and
- g) Minimise the cost to GWMWater customers in general of processing trade waste.

4. METHOD

To achieve the Policy Objectives cited above, GWMWater shall:

- a) Survey trade waste producers in the region to locate producers and characterise types and volumes of waste discharged;
- b) Develop and implement trade waste acceptance criteria in the form of a Customer Service Charter;
- c) Consult with trade waste producers and arrange education/training sessions on the need for trade waste management, the principles of waste minimisation, the provisions of GWMWater's Trade Waste Customer Service Charter and the content and form of trade waste agreements;
- d) Introduce and revise where appropriate, trade waste agreements including 'pay for service' tariffs to reflect the true cost of the wastewater service provided;
- e) Establish compliance monitoring and inspection programs; and
- f) Incorporate relevant Trade Waste Agreement requirements into the Wastewater Quality Management Plan.

5. REFERENCES

- a) Trade Waste Customer Service Charter
- b) New Trade Waste Agreement
- c) Wastewater Quality Management Plan

6. DEFINITIONS

The reader is directed to the corporation's standard definitions.