



How to use your water consumption report

[Desktop view](#)

[Mobile view](#)

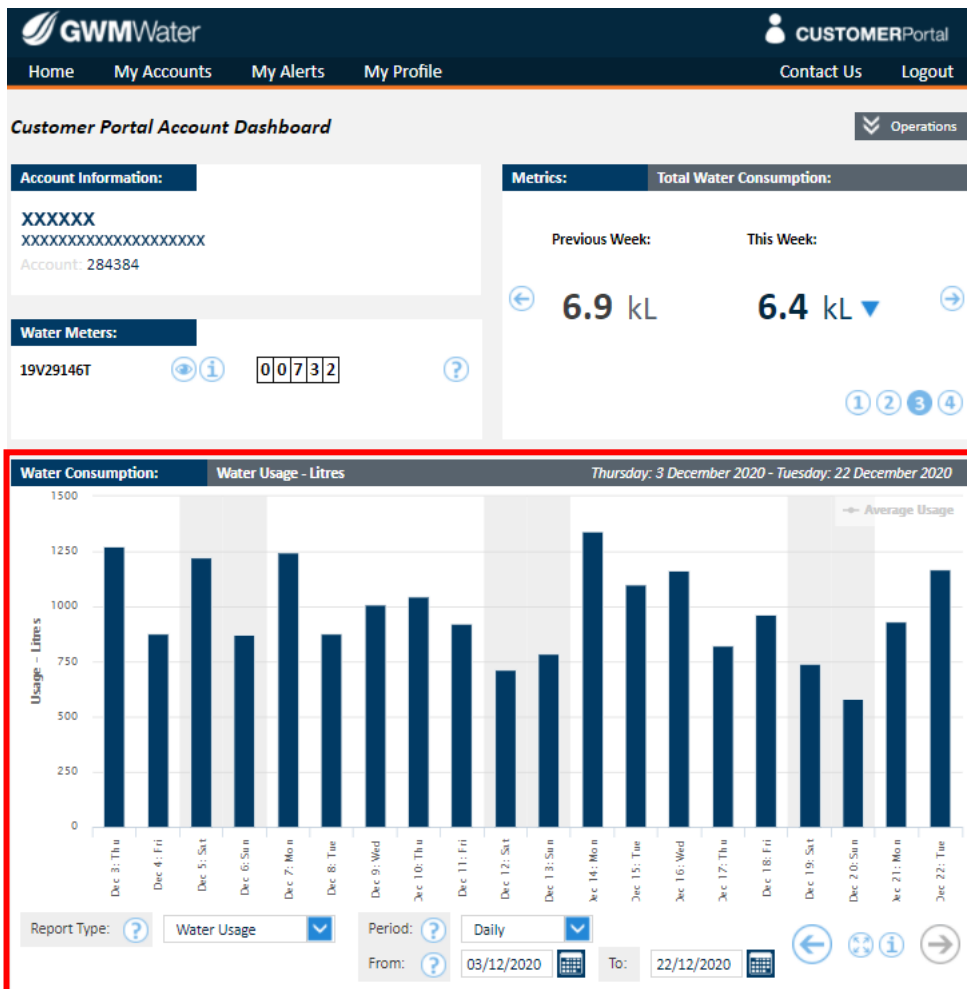
Certified to best practice standards
ISO 9001 / 14001 and AS/NZS 4801

PN: The mobile version has limited reporting functionality, however you can still see an overview of your water consumption costs.

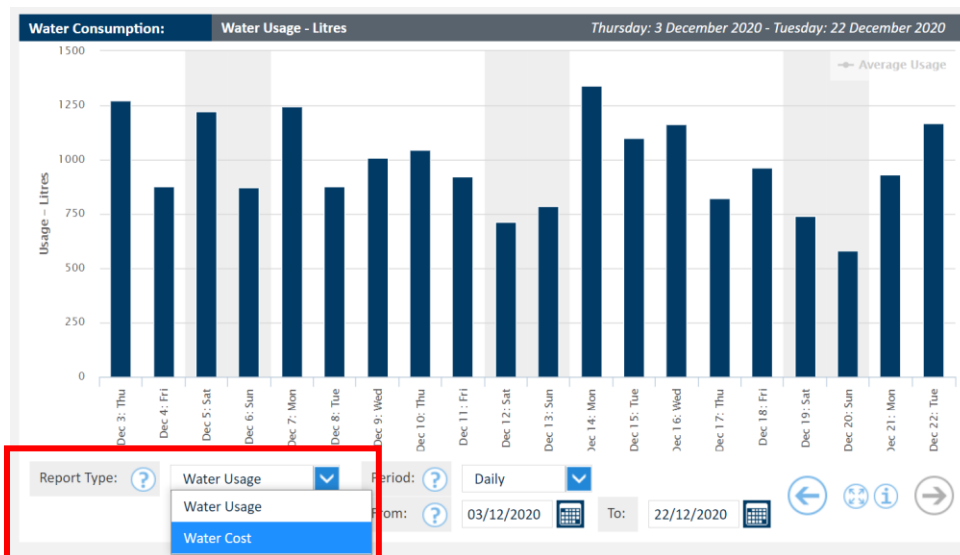
1. Login to the Customer Portal and select the account you'd like to see your water usage for.

The screenshot displays the GWM Water Customer Portal Home Dashboard. At the top, there is a navigation bar with the GWM Water logo on the left and 'CUSTOMERPortal' on the right. The navigation bar includes links for Home, My Accounts, My Alerts, My Profile, Contact Us, and Logout. Below the navigation bar, the main content area is titled 'GWMWater Customer Portal Home Dashboard'. On the left side, there is a section titled 'Your Urban Accounts:' which lists two accounts. The first account shows a consumption of 4.5 kL over the last 7 days and includes a line graph for the last 24 hours. The second account shows 0.0 kL over the last 7 days and also includes a line graph for the last 24 hours. Below the accounts list, there are buttons for 'Filter Results' and 'Add Account'. On the right side of the dashboard, there is a promotional banner titled 'Received a possible leak alert?' with the text 'Find out how potential leaks are calculated and practical advice for locating leaks on your property' and a 'Find out more ->' button.

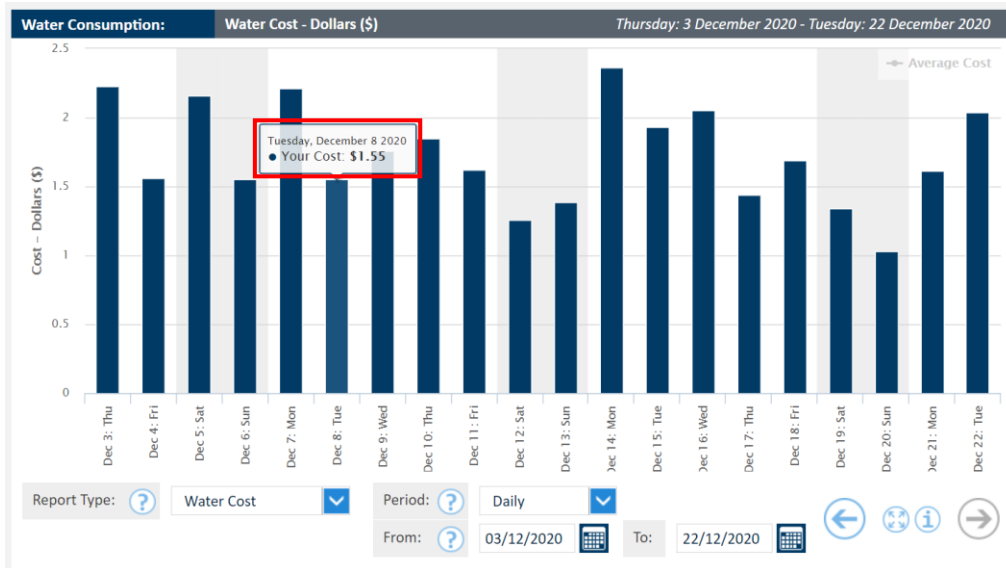
2. You will be taken to the Customer Portal Account Dashboard where you can see your meter information and water consumption report.



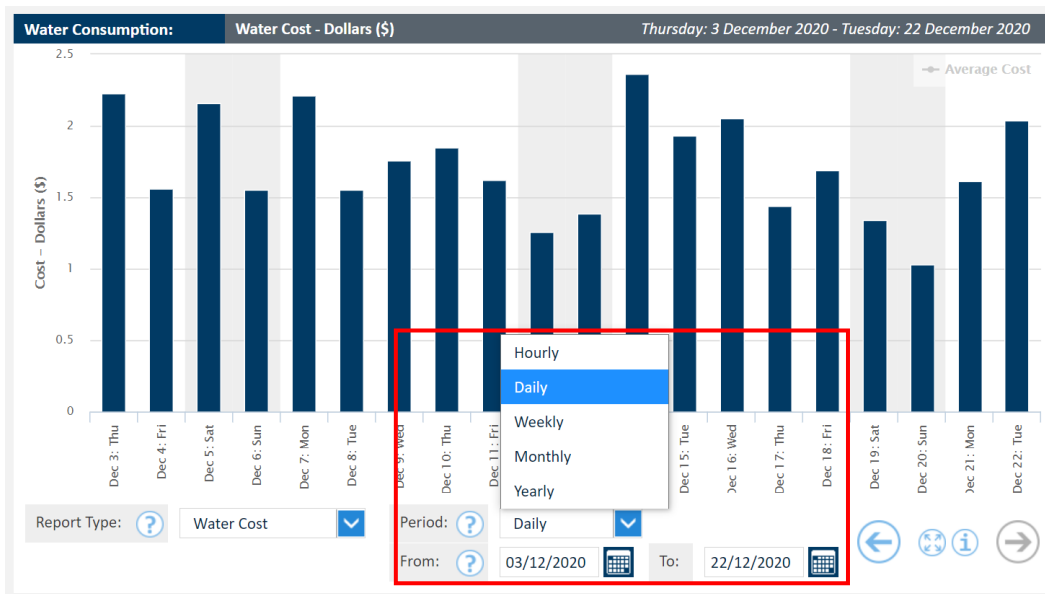
3. By changing the 'Report Type', you can see your consumption in litres or cost.



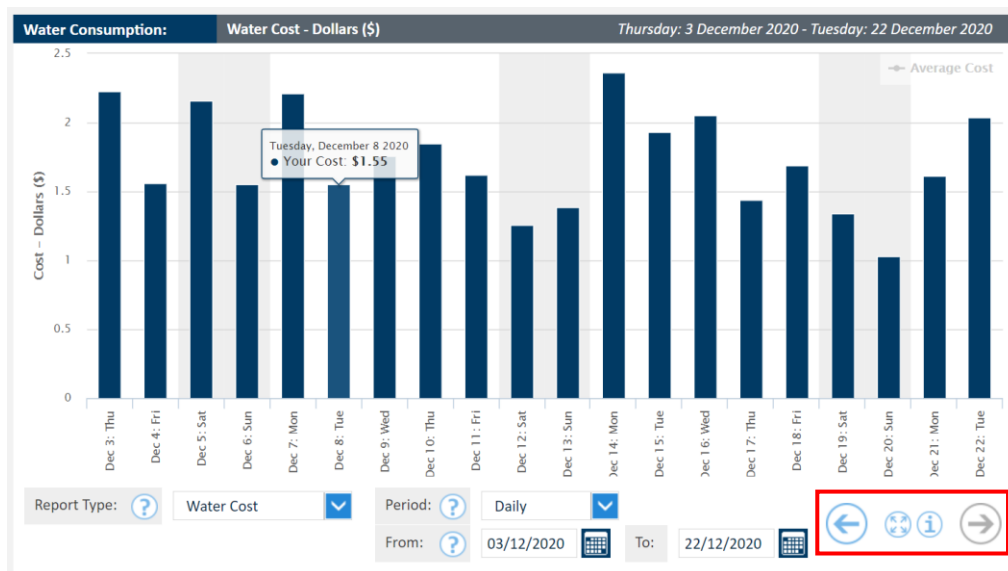
4. You can hover over the chart and see your water consumption.



5. You can change the reporting period to hourly, daily, weekly, monthly or yearly, or put in custom dates.



6. Use the arrows to move the chart forwards and backwards.



7. If you'd like to download your consumption report, select the 'Operations' menu in the top right corner.

GWM Water CUSTOMERPortal

Home My Accounts My Alerts My Profile Contact Us Logout

Customer Portal Account Dashboard

Account Information:
XXXXXX
XXXXXXXXXXXXXXXXXXXX
Account: 284384

Water Meters:
19V29146T 00732

Metrics: Reference Consumption
In the last 30 days, this account has used:
26.5 kL = 5.29 Small Rainwater Tanks
*Small domestic rainwater tank = 5000L

Operations menu options:

- Mark as "HOME"
- Set Account Nickname
- Change / Delete Registration
- Data Extract Report

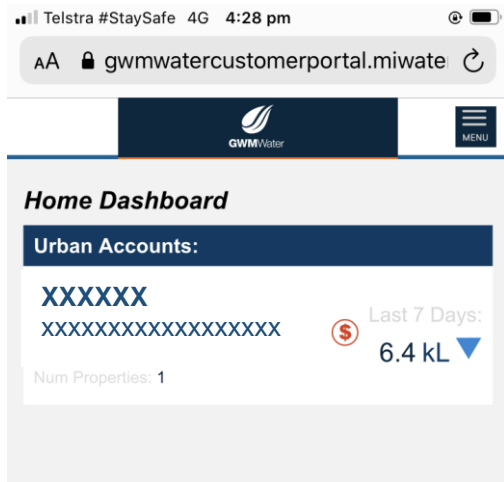
Water Consumption: Water Cost - Dollars (\$) Thursday: 3 December 2020 - Tuesday: 22 December 2020

Date	Cost - Dollars (\$)
Dec 3: Thu	2.2
Dec 4: Fri	1.5
Dec 5: Sat	2.1
Dec 6: Sun	1.5
Dec 7: Mon	2.2
Dec 8: Tue	1.55
Dec 9: Wed	1.6
Dec 10: Thu	1.8
Dec 11: Fri	1.6
Dec 12: Sat	1.2
Dec 13: Sun	1.3
Dec 14: Mon	2.3
Dec 15: Tue	1.9
Dec 16: Wed	2.0
Dec 17: Thu	1.4
Dec 18: Fri	1.6
Dec 19: Sat	1.3
Dec 20: Sun	1.0
Dec 21: Mon	1.6
Dec 22: Tue	2.0

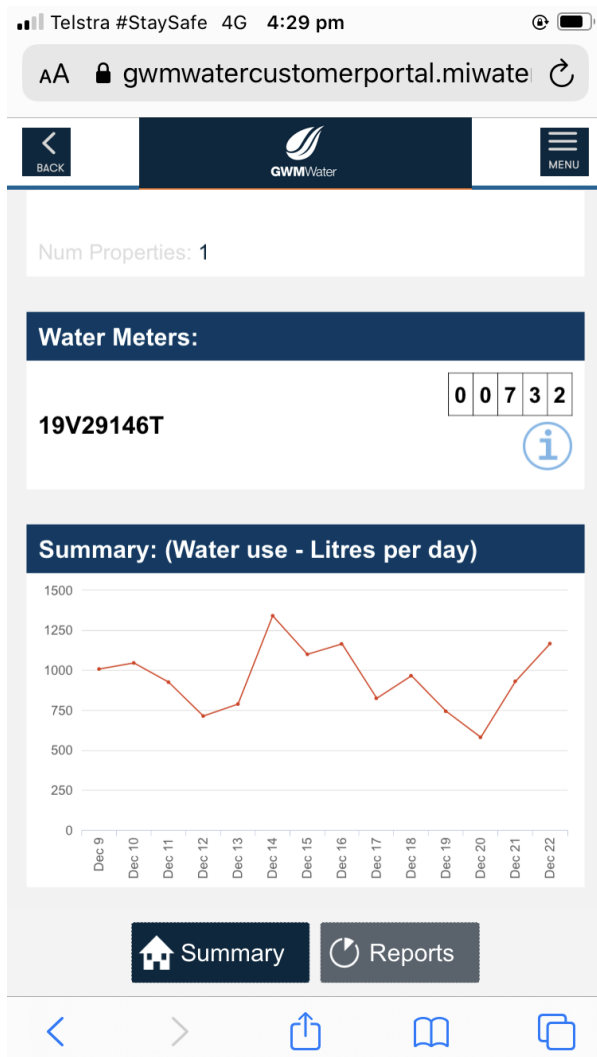
8. Set the parameters of how you'd like your data to export and click 'Run Report'.

9. To see your water reports on your mobile phone, visit gwmwatercustomerportal.miwate.co and login to your Customer Portal.

10. Select the account you would like to view water consumption for.



11. You will see your water meter information and a summary of your water use.



12. Select 'Reports' and you will see a more in-depth view of your water consumption.



13. Select the dropdown that says 'Hourly' to adjust your reporting period to daily, weekly, monthly or yearly.



14. To adjust your Report Type, select the dropdown that says 'Total Water Cost' and select from the options.

