



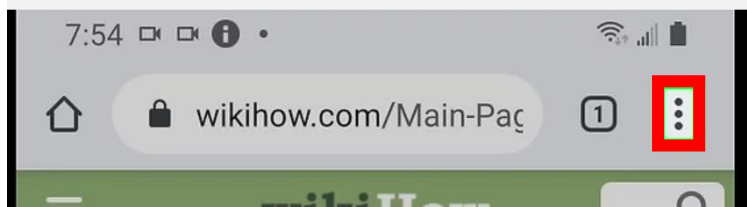
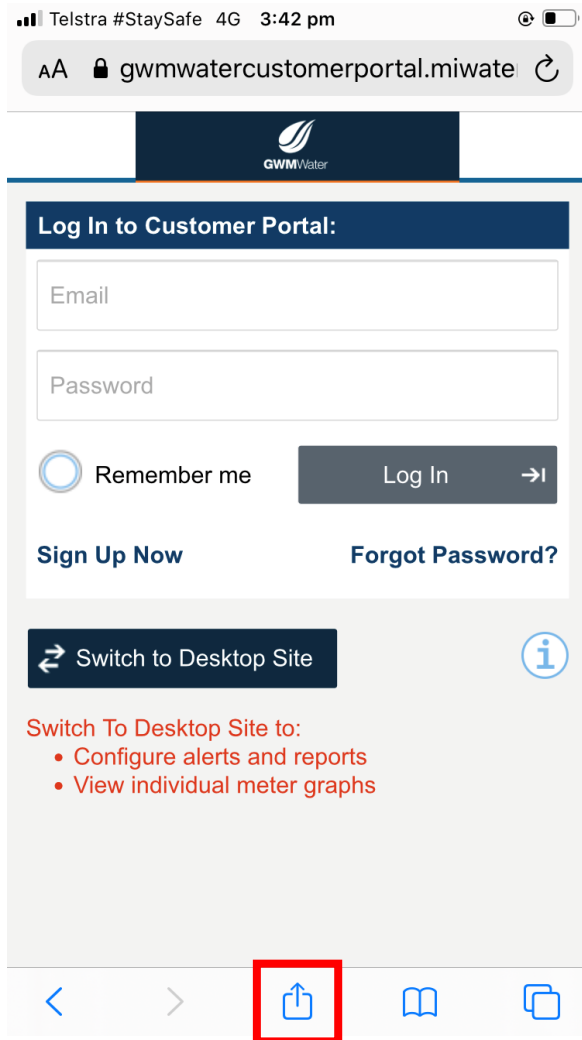
How to add the Customer Portal to your mobile phone home screen

There is currently not an app available for the Customer Portal however this is a handy way to make it easily accessible on your mobile.

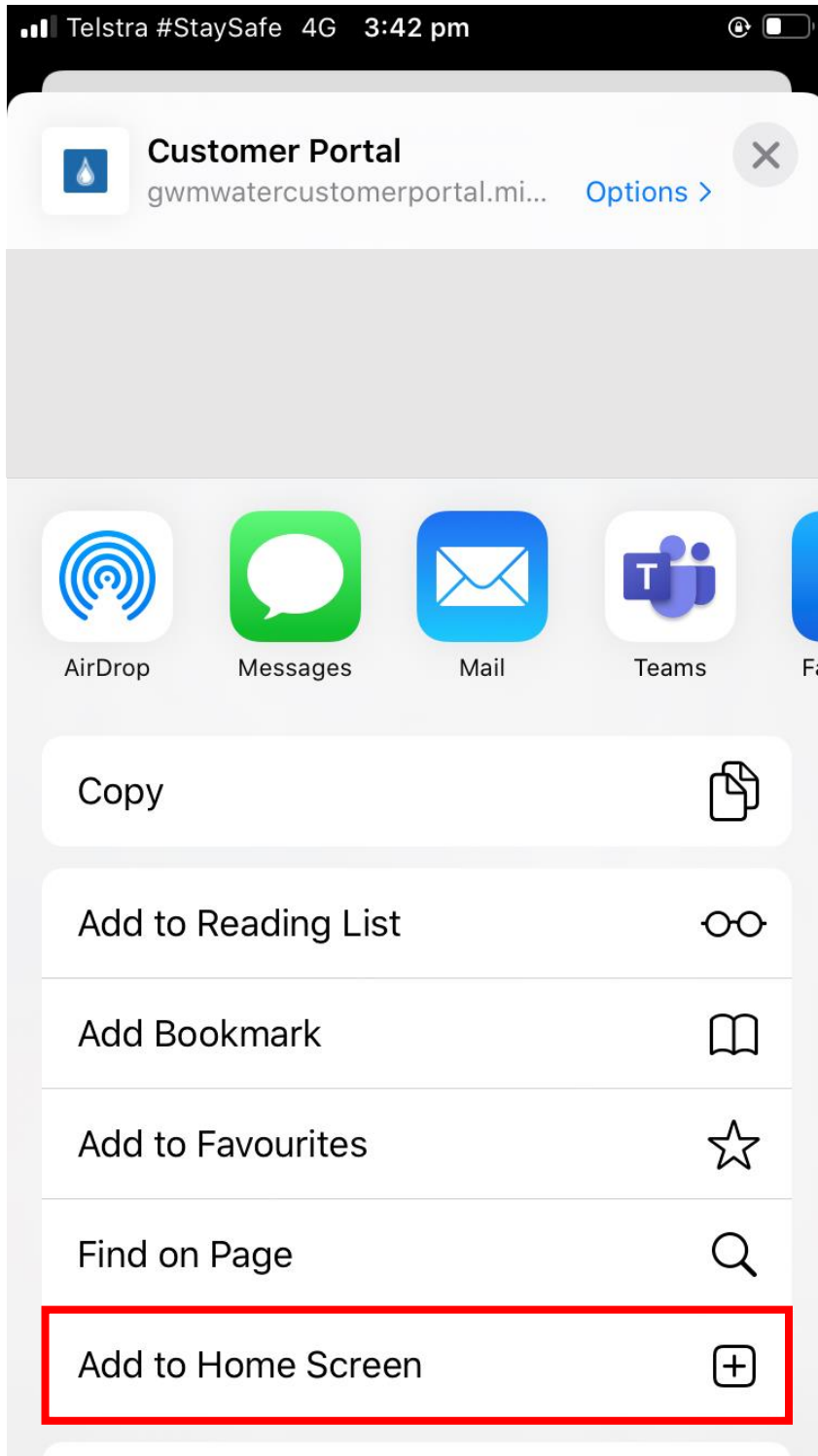
1. Visit **gwmwatercustomerportal.miwater.co** on your mobile phone's internet browser

The screenshot shows a mobile browser interface for the GWM Water Customer Portal. At the top, the status bar shows 'Telstra #StaySafe 4G 3:42 pm'. The address bar contains 'AA gwmwatercustomerportal.miwater.co'. Below the address bar is the GWM Water logo. The main content area has a dark blue header with the text 'Log In to Customer Portal:'. Below this are two input fields for 'Email' and 'Password'. There is a 'Remember me' checkbox and a 'Log In' button with a right arrow. Below the login fields are links for 'Sign Up Now' and 'Forgot Password?'. At the bottom of the main content area, there is a dark blue button with a left arrow and the text 'Switch to Desktop Site', and an information icon (i in a circle). Below this button, there is a section titled 'Switch To Desktop Site to:' with two bullet points: '• Configure alerts and reports' and '• View individual meter graphs'. The bottom of the screen shows a mobile browser navigation bar with back, forward, share, bookmark, and tabs icons.

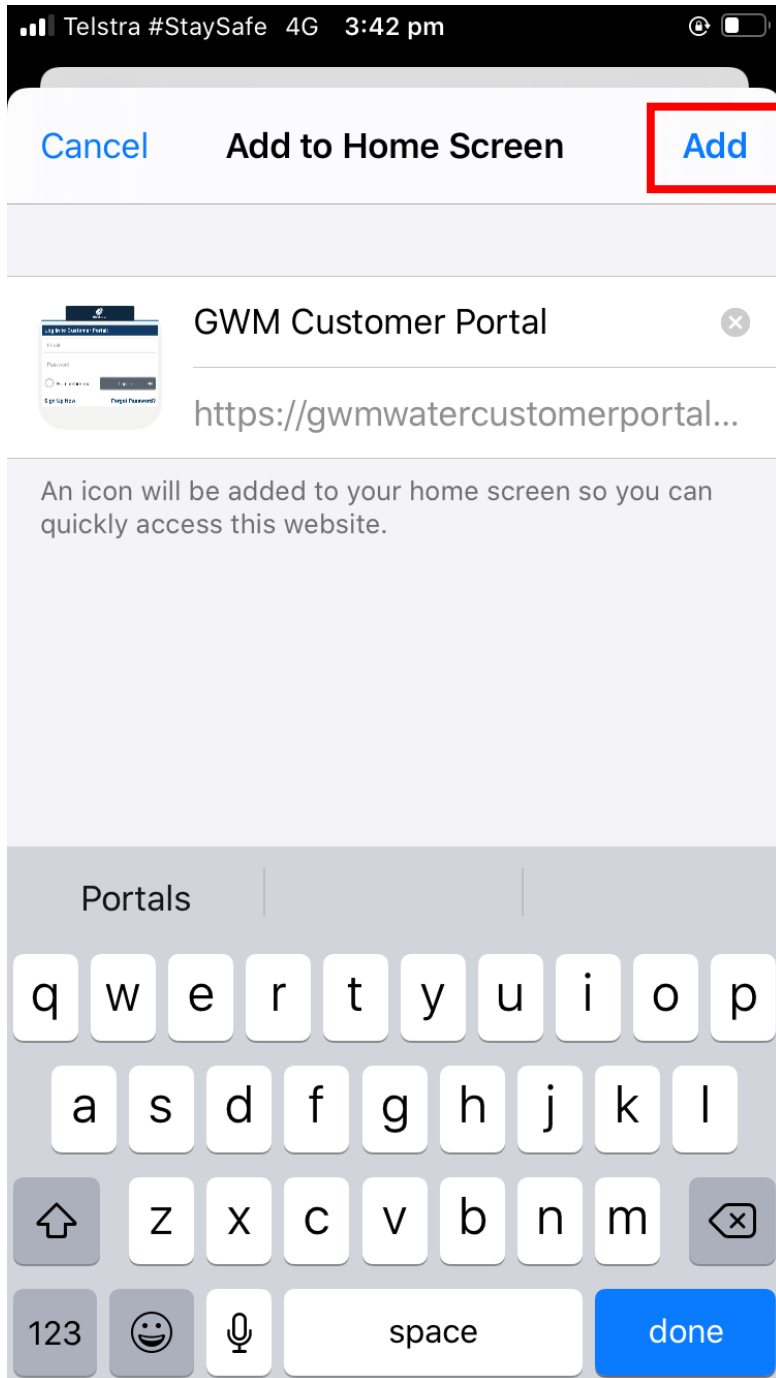
2. Click on the actions button at the bottom of the screen (this button will be 3 dots on Android phones).



3. Select 'Add to home screen'.



4. You can edit the name if you wish, then click 'add'.



5. The Customer Portal will now show up on your home screen like an app.

