



## Add a property nickname

Please note adding/changing account nicknames is only available on the desktop site however nicknames will show up on the mobile site once they are set up. If you are using a mobile, you can switch to the desktop site before logging in and set up nicknames.

AA [watercustomerportal.miwater.co](http://watercustomerportal.miwater.co)

**Log In to Customer Portal:**

Email

Password

Remember me **Log In** →

[Sign Up Now](#) [Forgot Password?](#)

**Switch to Desktop Site** ⓘ

Switch To Desktop Site to:

- Configure alerts and reports
- View individual meter graphs

1. Use your email address and password to login to the Customer Portal.

**GWMWater** CUSTOMERPortal

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Welcome to GWMWater Customer Portal

**Why sign up?**

**Signing up is fast, free and secure**

- Monitor your rural pipeline use (view your water usage as far back as 1 July 2016) ✓
- Monitor your rural pipeline allowance ✓
- Be alerted early of potential water leaks or high use (via SMS or email) ✓
- Don't have an account? [Sign up now](#) ✓

**Log in to Customer Portal:**

Email

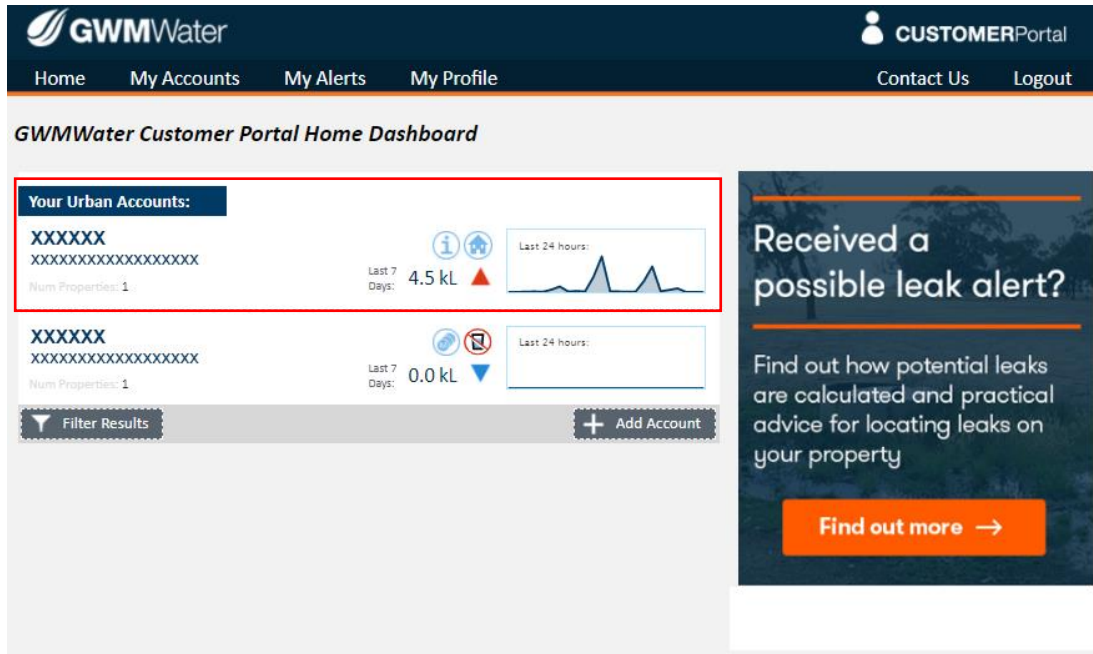
Password

Remember me

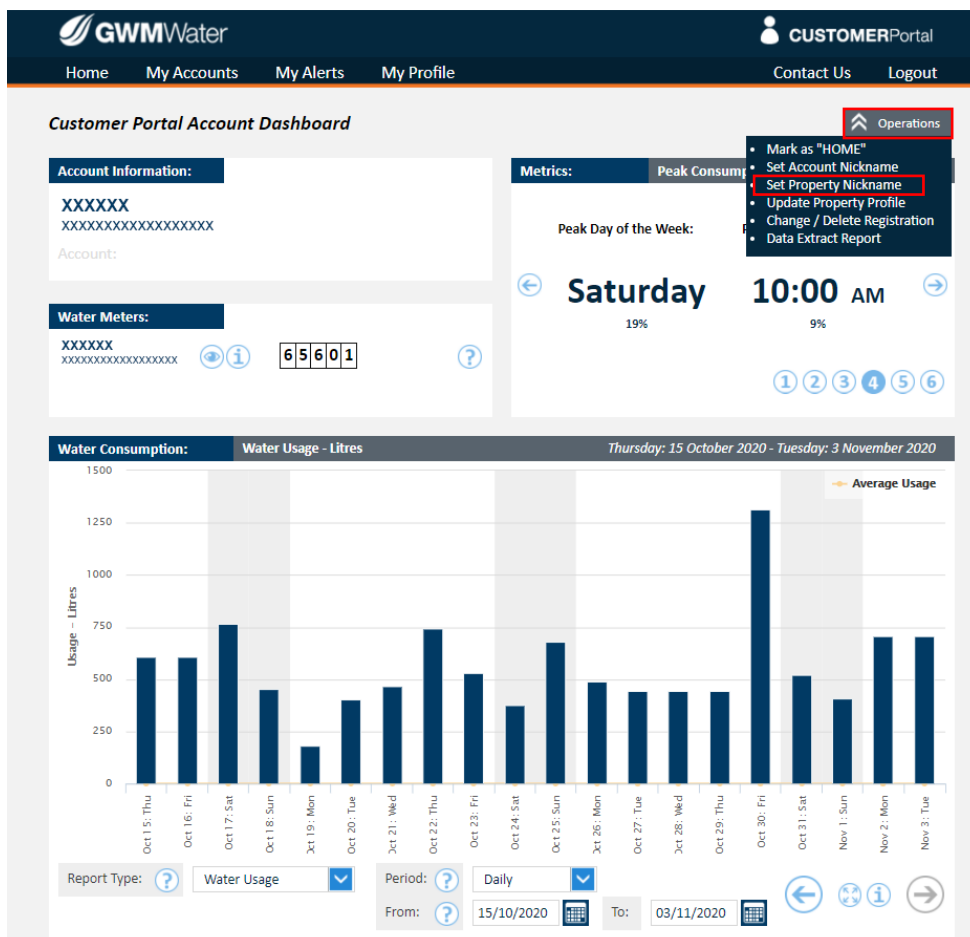
**Log In** → [Forgot Password?](#)

**Sign up now** →

2. Click on the account that includes the property you want to nickname.



3. Select 'Operations' and then 'Set Property Nickname'.



4. Set your property nickname and click 'Submit'.

**Set Property Nickname:**

Give your property a custom nickname to easily identify it.

Nickname:

5. You should now see your property nickname in your Account Dashboard.

**GWMWater** CUSTOMERPortal

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**Customer Portal Account Dashboard** Operations

**Account Information:**

**My property nickname**  
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**Metrics:** Reference Comparison:

In the last 30 days, this account has used:

**20.5 kL** = **10.24** Fire Engines

\*4x2 Medium Pumper Tanker = 2000L

**Water Meters:**

19V27836T Legit urban meter 65601

**Water Consumption:** Water Usage - Litres Friday: 16 October 2020 - Wednesday: 4 November 2020

Date	Usage (Litres)
Oct 16: Fri	600
Oct 17: Sat	750
Oct 18: Sun	450
Oct 19: Mon	150
Oct 20: Tue	400
Oct 21: Wed	450
Oct 22: Thu	700
Oct 23: Fri	500
Oct 24: Sat	350
Oct 25: Sun	650
Oct 26: Mon	450
Oct 27: Tue	400
Oct 28: Wed	400
Oct 29: Thu	400
Oct 30: Fri	1300
Oct 31: Sat	500
Nov 1: Sun	400
Nov 2: Mon	650
Nov 3: Tue	650
Nov 4: Wed	0

Report Type: Water Usage Period: Daily From: 16/10/2020 To: 04/11/2020