

# QUALITY *Statement*

Quality, sustainability, risk and occupational health and safety are equally interdependent in driving GMMWater's vision to provide sustainable water for regional growth and vibrant communities.

GMMWater will achieve this through the development and maintenance of a Corporate Management System that aims to offer innovative and affordable services through partnerships with stakeholders, customers and the community.

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All GMMWater processes for safety and injury management, water quality, sustainability, customer service, risk and quality assurance shall be managed and reviewed through this integrated Corporate Management System.

Success of the Corporate Management System will be demonstrated through:

- Top level **management commitment** to corporate leadership
- The **integration** of strategic planning, implementation and review processes with measurable quality, sustainability and safety objectives, targets and programs
- **Accountable and transparent decision making** encouraging stakeholder involvement, understanding and shared responsibility
- **Commitment** to comply with relevant legislation, regulations and other requirements in which the Corporation subscribes
- **Compliance** with the most recent version of the best practice management standards; ISO 9001, ISO 14001 and ISO 45001
- **Minimisation of risk** to the Corporation, our customers, stakeholders and the environment
- Commitment to establish **measurable objectives and targets** to ensure continued improvement aimed at elimination of work-related injury and illness
- Commitment to continual **improvement and prevention of pollution** as well as the conservation and management of natural resources for sustainable use for the benefit of present and future generations
- Promotion of a **work culture** that recognises the objectives of this policy as an integral part of everyone's jobs that cannot be delegated or transferred
- Continual **review and improve** performance of business processes and people
- Continual **review the effectiveness** and suitability of objectives, targets and the Corporate Management System
- The policy being **communicated to all** people working for or on behalf of GMMWater



Mark Williams  
Managing Director



Caroline Welsh  
Chair