

Drinking Water **QUALITY** Policy

GWMWater is committed to managing its water supply effectively to provide a safe high quality drinking water that consistently meets the Australian Drinking Water Guidelines and consumer and other regulatory requirements.

To achieve this, in partnership with stakeholders and relevant agencies, GWMWater will:

- **Manage water quality** at all points along the delivery chain from catchment to the customers' tap.
- Use a **risk based approach** in which potential threats to water quality are identified and balanced.
- Integrate the **needs and expectations** of our customers, stakeholders, regulators and employees into our planning.
- Establish **regular monitoring** of the quality of drinking water and effective reporting mechanisms to provide relevant and timely information and promote confidence in the water supply and its management.
- Develop appropriate **contingency planning** and incident response capability.
- Participate in appropriate **research and development** activities to ensure continued understanding of drinking water quality issues and performance.
- Contribute to the debate on setting industry **regulations and guidelines**, and other standards relevant to public health and the water cycle.
- **Continually improve** our performance against corporate commitments and stakeholder expectations.

The organisation will implement and maintain a water quality management system consistent with the Australian Drinking Water Guidelines to effectively manage the risks to drinking water quality.

All GWMWater employees involved in the supply of drinking water are responsible for understanding, maintaining and continuously improving the water quality management system.



Mark Williams
Managing Director



Caroline Welsh
Chair